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# Statement

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Aiming to achieve maximum efficiency and quality in our customer service, environmental impact reduction and sustainability, Normagrup Technology has established an Integrated Management System according to ISO 9001 (Quality) and ISO 14001 (Environment) requirements.

This way the company is committed to comply with a number of requirements and make sure that its providers act accordingly.

## Quality and Environmental Policy

### 1. Mission

Our mission is to offer a complete range of electric material products within resilient systems, easy to install and maintain, technologically innovative and energetically efficient.

### 2. Vision

Our activity means a great responsibility towards our customers and that are our main objective, to give back the trust showed to us for more than forty years incorporating new technologies in order to satisfy their needs with a wide range of innovative and competitive products.

This leads us to the challenge of consolidating Normagrup Technology S.A. as one of the biggest electrical equipment manufacturers in the national territory and as a referent in Europe in the short term.

### 3. Values

- **Quality.** The customer is the absolute priority of our work and the quality of our products and services is always directed towards achieving their total satisfaction.
- **Learning.** It is a continuous and relentless process since our very origins that allows us to keep growing year after year.
- **Responsibility.** One of our top priorities is to keep the trust that our customers have given us along the years, a commitment that implies our continuous, ongoing improvement. This responsibility includes our commitment to comply with all legal requirements and other voluntary requirements, including standards EN ISO 9001:2015, EN ISO 14001:2015, EN ISO 13485:2016 and Regulation (EU)2017/745 of the European Parliament and the Council of 5 April 2017, on Medical Devices.
- **Research.** We promote continuous development that allows us to be highly competitive and differentiate technologically with more environmentally friendly products.
- **Teamwork and continuous training.** Success in any company is based on the quality of its people, here in Normagrup Technology S.A. we bet on continuous training of our workers and especially in our R&D Department. This joins with a high tech production plant and enviable surroundings to strengthen the best in our workers.

• **Health & Safety.** We promote a preventive culture through training and optimal work conditions.

• **Community and environment:** Environment conservation is one of our primary goals. We aim to minimize our environmental impacts by complying with all legal requirements, preventing pollution and a life cycle approach that allows us to minimize all negative aspects and use new technologies and materials in order to continuously improve sustainability in our products and processes.