

Statement

With the aim of achieving maximum efficiency and quality in customer treatment, reducing the environmental impact and sustainability of the company, Normagrup Technology S.A. has implemented an Integrated Management System in accordance with the requirements of ISO 9001 (Quality), ISO 14001 (Environment) and ISO 13485 (Healthcare Product) certifications.

In this way, the company undertakes to meet a series of requirements and to ensure that its suppliers comply with them.

1. Mission

Our mission is to offer a complete range of electrical material products based on robust systems, easy to install and maintain, technologically innovative and energy efficient and effective.

2. Vision

Our activity means a great responsibility with our clients and that is our main objective. Return to them the trust demonstrated for more than forty years by incorporating new technologies to satisfy their needs with a complete range of innovative and competitive products.

All this brings us to the challenge of consolidating NormaGrup Technology S.A. as one of the most important electrical material manufacturing groups in Europe. We want to provide greater security and improve the health and well-being of people through products, leading innovation, the application of technology, simplicity of use and supporting the creation of a more sustainable world.

3. Values

- **Quality:** The client is the absolute priority of our work and the quality of our products and services is always aimed at achieving maximum satisfaction.
- **Service:** Agile, efficient and effective, in response to the expectations we generate in our clients.
- **Learning:** A continuous and unalterable process since our origins, which allows us to continue growing year after year. Always open to learn and receive criticism that comes from any level of the company structure or from our clients.

- **Responsibility:** One of our priorities is to maintain the trust that our clients have placed during all these years; a commitment that implies our continuous improvement. This responsibility includes our determination to comply with legal requirements and other voluntary requirements, including those derived from the standards UNE-EN ISO 9001:2015, UNE-EN ISO 14001:2015, UNE-EN ISO 13485:2018, and the Regulation (EU) 2017/745 of the European Parliament and of the Council of April 5, 2017 on medical devices.
- **Research:** We promote continuous improvements that allow us to be competitive and differentiate ourselves technologically with more environmentally friendly products.
- **Teamwork:** The success of any company lies in the quality of its people; at Normagrup Technology S.A. We are committed to the continuous training of our workers. This, together with a highly technological production plant and an enviable environment, offers us an ideal place to enhance the best of our workers.
- **Health and Safety:** We promote a preventive culture through training and optimal conditions for the development of any work.
- **Community and environment:** Environmental conservation is one of our main commitments, working to minimize our environmental impacts through compliance with all legal requirements, pollution prevention and a life cycle approach that allows us to minimize negative aspects and take advantage of new technologies and materials to continuously improve the sustainability of our products and processes.

4. Purpose

Improve the health and safety of the greatest number of people around the world.